

# Strategy & Process Solutions



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ACHIEVING SUCCESS THROUGH PEOPLE

## HOW WE CAN HELP!

Our Strategy & Process Improvement solutions help clients to solve challenges from start to finish. Successful organizations prepare and plan for long-term change, even as they operate in the present. We help you develop who you want to be and chart the course for how you are going to get there. From setting direction and developing a course of action, to communicating, executing, and evaluating.

## STRATEGY & PROCESS SOLUTIONS

- Strategic Communications
- Survey Design & Analysis
- Process Improvement
- Strategic Planning

### Strategy & Process Statistics

- 95% of a typical workforce doesn't understand its organization's strategy.
- 90% of organizations fail to execute their strategy successfully.
- 60% of organizations don't link strategy to other processes and initiatives.
- 45% are satisfied with the results of the process.



**TOLERO solutions**

Achieving success through people.

## STRATEGIC PLANNING

So why is strategic planning important? What are the components to development and execution of a successful strategy? Often organizations are not certain where to start, where to place focus, and what to include when conducting strategic planning. Our approach provides a structure and process to organizations for asking and answering certain questions necessary for success and addressing core areas required for successful execution.

## STRATEGIC COMMUNICATIONS

Tolero Solutions strategic communications offerings help you determine what to say when, to who, and how. How well your organization is positioned to implement strategic direction or organizational change is just as critical as having a solid actionable strategy in the first place. For strategy and change to gain commitment frequent communication is required. It takes more than a clear strategy to achieve desired outcomes – it takes timely and targeted communication.

## PROCESS IMPROVEMENT

Processes – without them not much could get done. So where do you start? Tolero Solutions provides support in process analysis and business process reengineering. We help in identifying which processes you need in place, when and where. We can even help you to develop those processes. Perhaps you have processes that need streamlining and refinement. We work with you to seek out and remove redundancies that can hinder performance and strategic execution – making your organization more flexible and agile.

## SURVEY DESIGN & ANALYSIS

Tolero Solutions offers various survey design and analysis solutions. We develop surveys for departments or entire organizations – designed to collect the data most valuable to you aligned to your goals. Whether you want to collect data regarding communications practices, change readiness, strategic alignment or how to drive performance – we can help. Tolero Solutions can develop the customized surveys or via relationships with several of our strategic partners, we can take it a step further utilizing a diverse and robust suite of tools, providing detailed and accessible online data collection.

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